The annual report of the BIA shows an overview of the activities and accomplishments of the BIA over the past year. The report highlights the BIA’s efforts to promote economic development and improve the quality of life in the City of Tacoma.

**Security**

The BIA Security Committee provides an additional maintenance and security services to the City of Tacoma. The committee monitors and controls access to the City’s facilities and property. The committee also assists with the maintenance of public safety and security in the City’s public areas.

**Maintenance**

The BIA provides additional maintenance and security services to the City of Tacoma. The committee monitors and controls access to the City’s facilities and property. The committee also assists with the maintenance of public safety and security in the City’s public areas.

**Community Relations**

The BIA continues to work with the City of Tacoma and other organizations to improve the quality of life for residents and visitors alike. The BIA is committed to maintaining a clean and safe environment for all.

**Accountability**

The BIA’s mission is to provide a safe and welcoming environment for all residents of the City of Tacoma. The BIA is committed to maintaining a clean and safe environment for all.

**Security Responses**

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graffiti Scrubbed</td>
<td>400</td>
<td>500</td>
<td>300</td>
<td>200</td>
</tr>
<tr>
<td>Debris Collected (tons)</td>
<td>100</td>
<td>150</td>
<td>200</td>
<td>250</td>
</tr>
</tbody>
</table>

**Expenses**

<table>
<thead>
<tr>
<th>Category</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative</td>
<td>$297,898</td>
<td>$327,428</td>
<td>$357,698</td>
<td>$387,878</td>
</tr>
<tr>
<td>Development</td>
<td>$245,000</td>
<td>$281,500</td>
<td>$300,000</td>
<td>$320,000</td>
</tr>
<tr>
<td>Community Area Improvements</td>
<td>$150,000</td>
<td>$150,000</td>
<td>$150,000</td>
<td>$150,000</td>
</tr>
<tr>
<td>Security Response</td>
<td>$100,000</td>
<td>$100,000</td>
<td>$100,000</td>
<td>$100,000</td>
</tr>
<tr>
<td>Public Safety</td>
<td>$80,000</td>
<td>$90,000</td>
<td>$100,000</td>
<td>$110,000</td>
</tr>
<tr>
<td>Maintenance</td>
<td>$50,000</td>
<td>$60,000</td>
<td>$70,000</td>
<td>$80,000</td>
</tr>
<tr>
<td>Total</td>
<td>$887,898</td>
<td>$1,027,428</td>
<td>$1,027,698</td>
<td>$1,027,878</td>
</tr>
</tbody>
</table>
DOWNTOWN TACOMA BIA

Downtown Tacoma’s Business Improvement Area (BIA) was formed in 1988 to provide additional security maintenance and common area enhancements in the city center business district. The BIA is a 501(c)(4) non-profit organization, and its members are business owners within the 84-square blocks of the BIA and the 15,000 residents living within the borders of the BIA.

Dear BIA Residents,

This report highlights our progress, services and financial stability of the Downtown Tacoma Business Improvement Area (BIA). We have been a part of our own success in creating our own boundaries and the high standards we continue to meet. Our goal is to be the heart of our city, and our responsibility is to keep the downtown residents safe and offer great services that complement the business communities.

The members of the BIA Board of Directors are your stand of the community to be the good neighbor of the city’s commitments to downtown. The Board is dedicated to the prudent utilization of these resources through programs and activities which carry out our mission of providing services to property owners within our area boundaries and to help preserve the general economic state of downtown.

We are proud of our efforts and look forward to continuing to play a role in the success of downtown Tacoma.

Yel Johnson
Board President

LETTER FROM THE PRESIDENT

CONTACT THE BIA

Website: www.tacomambia.org

Maintenance
Mon-Fri 9 a.m. to 5 p.m.
5324 R Street, Tacoma, WA 98405

Contact:
(253) 627-1271

Assessment and Billing:
(253) 581-8556

Credits

Project Manager: Chelsi Levy
Designer: Christine Kuhlow
Local Photography: Damon Desrosiers
Street Photography: 5, 6, 14, 16, 22, 24
Jason Gwiazda: 5, 6, 7, 8, 9, 10, 11, 12, 13, 15

The mission of the BIA is to provide common services for property owners and to be an advocate for the general economic well-being of downtown properties.

2009-2010 ANNUAL REPORT

BIA Blog: www.DowntownTacoma-Blog.com

Operations
Tel: 8033, 800, Suite 380
PO Box 1633, Tacoma, WA 98401
Phone: (253) 627-1271
Farmers Exchange:
(253) 627-1271

Safety Services
Hospitality
Economic Development
Governance
Street Maintenance
Sensory Enhancements